



THE
U.S. Department of
EDUCATION



Capstone Session

Student Aid Awareness and Application Processing System Update



THE U.S. Department of
EDUCATION



Today's Topics

- Student Aid Awareness and You!
- 2003-04 Application Processing System Update
 - PINs
 - Processing Statistics
 - FAFSA on the Web
 - Paper FAFSA and Renewal FAFSA
 - Student Aid Report (SAR) and SAR on the Web
 - Central Processing System (CPS)
 - FAA Access to CPS Online
 - Important Dates



Outreach – Building Partnerships

- Recent successes:
 - HUD Neighborhood Networks
 - National Indian Education Association
 - Tom Joyner Morning Show

FSA Sponsorship



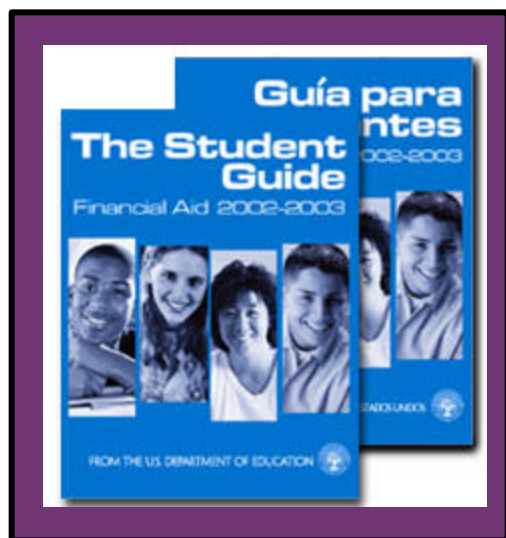
Links to the Students Portal

THE U.S. Department of
EDUCATION

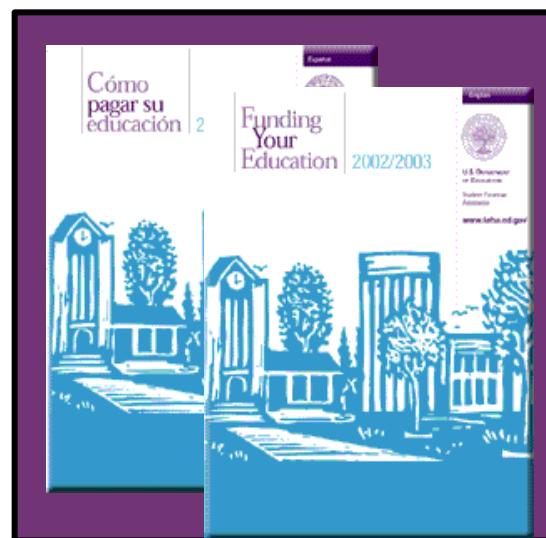


Publications – Our “Flagship” Publications

■ The Student Guide



■ Funding Your Education



Send Your Feedback To: jennifer.douglas@ed.gov



Publications – New in FY02: “Don’t Get Stung!”

Don't Get Stung!
Why pay for advice on federal student aid?
Information is free. Applying is free.



Free advice is available from:

- ✓ a high school counselor
- ✓ a college financial aid administrator
- ✓ the Federal Student Aid Information Center at 1-800-4-FED-AID (TTY: 1-800-730-8913)

Student Financial Assistance  U.S. Department of Education
www.ed.gov/studentaid

FOCUS:

- **Free advice on Federal Student Aid**
- **Free application process**
- **Who to contact**

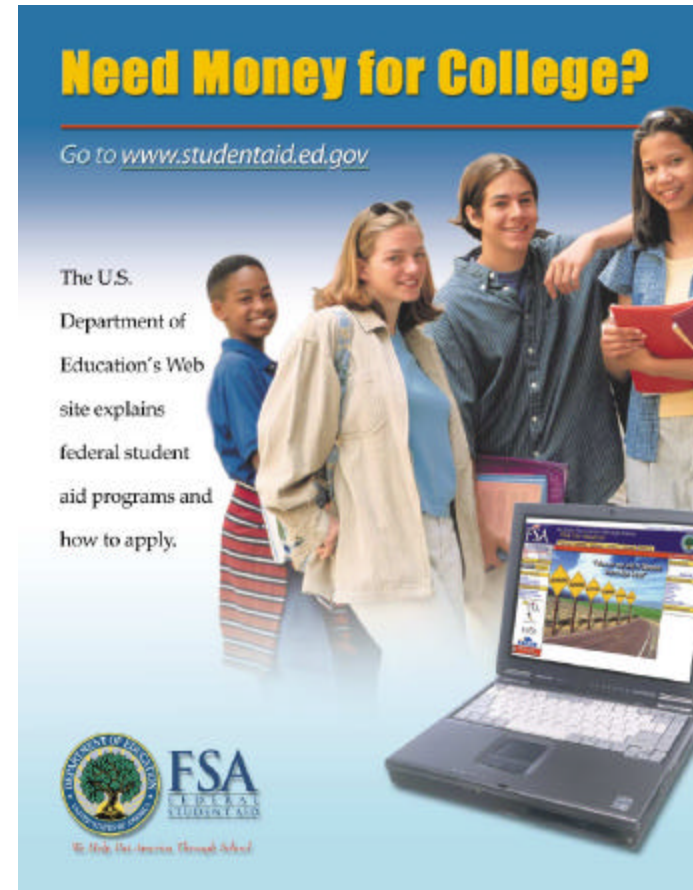
THE
U.S. Department of
EDUCATION



Publications – New in FY02: Need Money for College?

FOCUS:

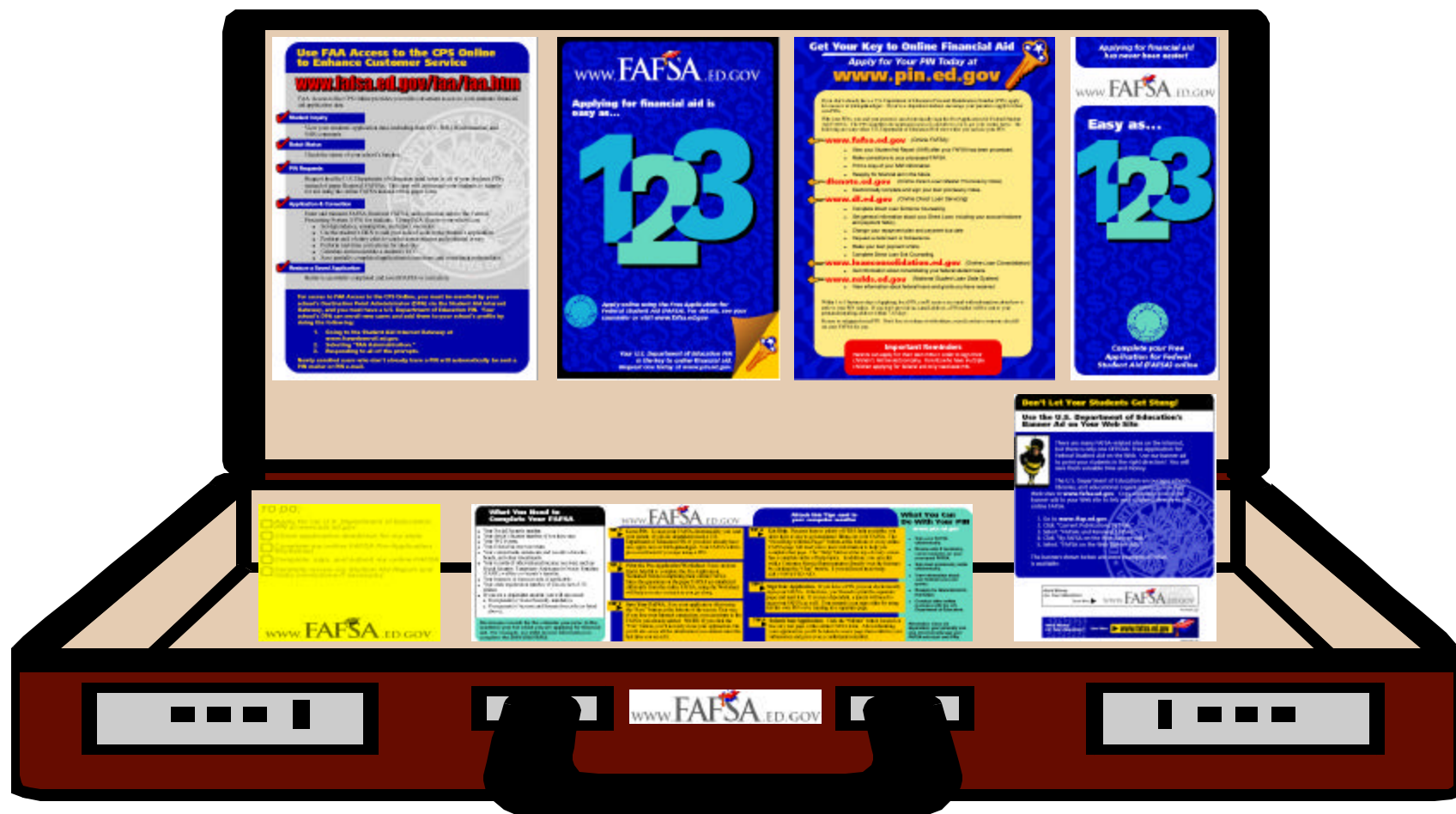
- **Get information on Federal Aid programs at FSA's Students Portal**



THE
U.S. Department of
EDUCATION



FAFSA Toolkit: Don't Leave Home Without It



THE U.S. Department of
EDUCATION



Students Portal: WWW.STUDENTAID.ED.GOV

The screenshot shows the FSA For Students website. The header includes the FSA logo, the tagline "We Help Put America Through School", and the text "FSA For Students". Navigation links include "Preparing", "Choosing", "Applying", "Funding", "Attending", and "Repaying". The main content area features a large image of a road with yellow diamond-shaped signs labeled "PREPARING", "CHOOSING", "APPLYING", "FUNDING", "ATTENDING", and "REPAYING". The text "Follow our easy road to Education beyond High School" is overlaid on the image. The left sidebar contains a search bar, links for "If you attend..." (Graduate School, College, Junior/High School, Elementary School) and "If you are a(n)..." (Returning Student, International Student, Parent), and logos for FAFSA and NSLDS. The right sidebar includes "Available Languages" (English, Español), "Site Resources" (About Us, Contact Us, FAQ's, Publications, Site Map, Survey, Technical Help), and "Announcements" (My FSA is currently unavailable). The footer includes the U.S. Department of Education logo and the text "U.S. Department of EDUCATION".

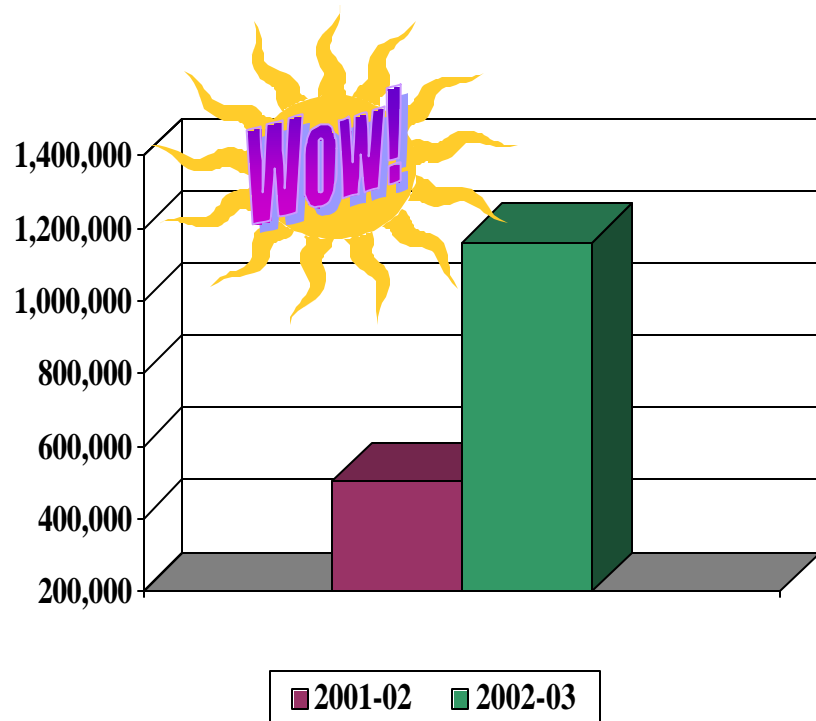
THE U.S. Department of
EDUCATION

The PIN

- The PIN is the *key* to Online financial aid
- Encourage students and parents without PINs to apply for one **NOW!**
- www.pin.ed.gov
- Provide e-mail address and receive PIN in about 24 hours



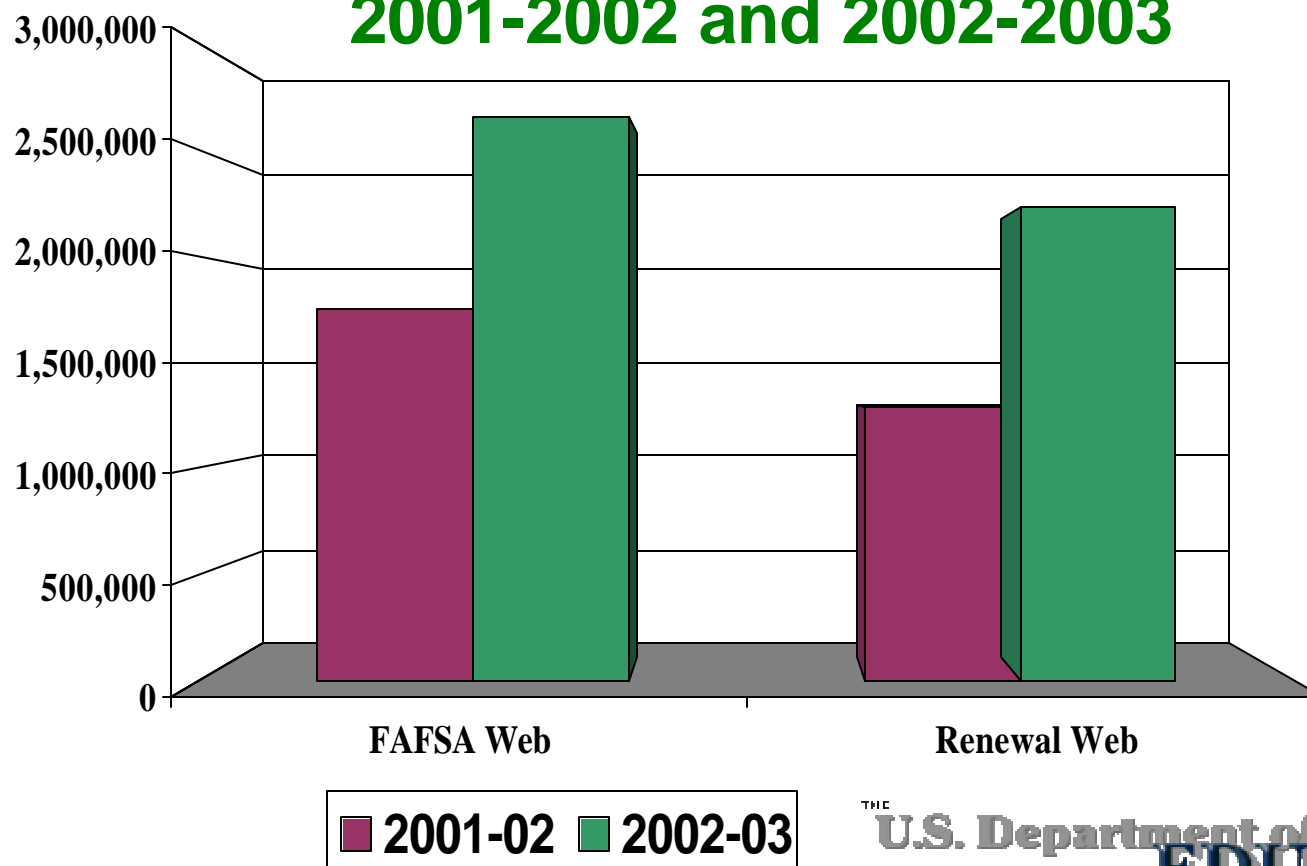
PIN Statistics



- Since Nov. 1998, nearly 23 million individuals have received PINs
- In 2001-02, over 500,000 students and parents used PIN to sign FAFSA electronically
- So far for 2002-03, more than 1.2 million have signed with PINs

FAFSA on the Web Statistics

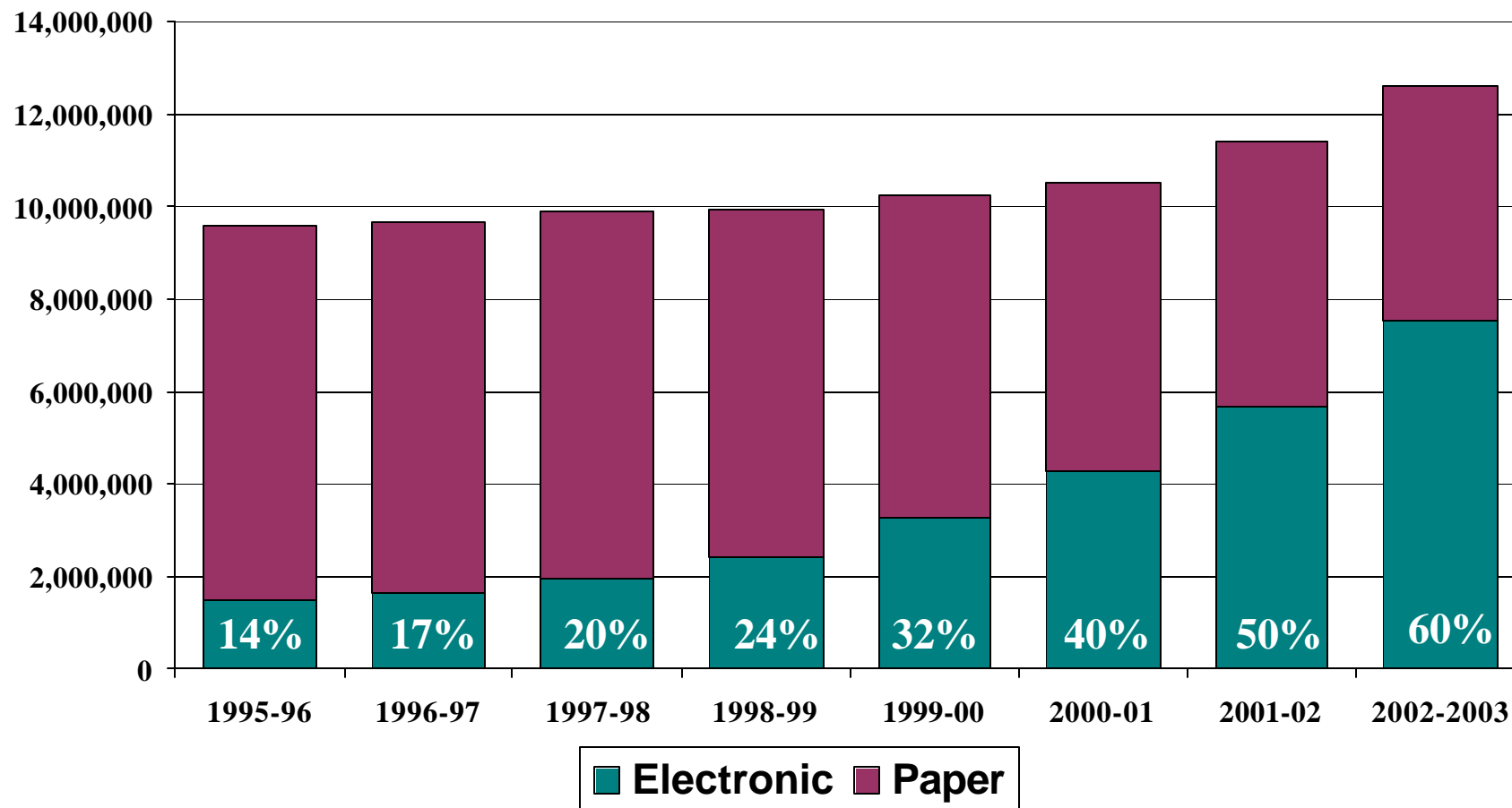
For the first 46 weeks of processing for
2001-2002 and 2002-2003





FAFSA Processing

Electronic and Paper FAFSAs



THE U.S. Department of
EDUCATION

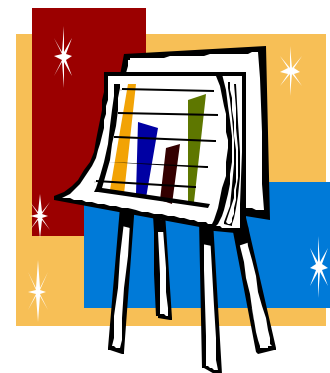


Application Volume 2001-02 and 2002-03

2001-02 FAFSAs: 9,807,997 processed
after 46 weeks (mid-November 2001)

2002-03 FAFSAs: 10,692,665 processed
after 46 weeks (mid-November 2002)

*That's a **9%** increase!*



THE
U.S. Department of
EDUCATION



FAFSA on the Web

www.fafsa.ed.gov

The screenshot shows the FAFSA on the Web homepage. At the top left is the FAFSA logo with the tagline "FREE APPLICATION FOR FEDERAL STUDENT AID" and "We Help Put America Through School". To the right is a navigation bar with icons for Deadlines, Pin Site, Help, Contact Us, FAQs, Site Map, and the U.S. Department of Education seal. Below this is a "Discover Your Opportunities!" section with text about the application process and a "More>>" link. To the right is a "Welcome to FAFSA on the Web, U.S. Department of Education" section with "FAFSA ALERTS:" including "Deadlines:" (Submit 2002-2003 FAFSA on the Web Applications by **midnight Central Daylight time**, June 30, 2003. [More>>](#)) and "Scheduled Maintenance:" (FAFSA on the Web will be unavailable on every Sunday from 5 a.m. to 11 a.m. (Eastern Standard Time). We apologize for any inconvenience this may cause. [More>>](#)). Below the alerts is a "Get Your PIN" icon and text: "To apply for your PIN online, go to the Department of Education's [PIN Site](#). [More>>](#)". The main content area is divided into three columns: "Before Beginning a FAFSA" (Get organized! To simplify filling out the application, gather the required documents and other information. Links: Determine my eligibility, Gather documents and information, Check deadlines, Register for a PIN, Find my school codes, Interactive Worksheets, More Options >>>), "Filling Out a FAFSA" (Fill out the application! FAFSA has seven steps that ask about you, your school plans, financial information and more. Links: Fill out a FAFSA, Llenar una FAFSA en Español, Fill out a Renewal FAFSA, Continue working on saved FAFSA, Provide Electronic Signature, More Options >>>), and "FAFSA Follow-up" (Find your FAFSA online! You can go back to your FAFSA to check status, make corrections to a processed FAFSA, and get other information. Links: Check status of a submitted FAFSA, Print Student Aid Report (SAR), Make Corrections to a Processed FAFSA, Student Access, More Options >>>). At the bottom are three buttons: "FSA ELECTRONIC SERVICES", "PRIVACY & SECURITY", and "STUDENT GUIDE".

- General site improvements
- New logo
- Dynamic “late-breaking” news section
- “Fill Out a FAFSA” button more prominent

THE U.S. Department of
EDUCATION



FAFSA on the Web Enhancements

- Fields pre-populated based on applicant's answers to other questions –
 - 'Number in College' set to '1' if independent and 'Household Size' is '1'
 - 'Were you born before 1/1/80?' pre-populated based on answer to 'Date of Birth' question
 - 'Are you married?' pre-populated based on answer to 'Marital Status' question
- More use of skip logic



Simplified FAFSA on the Web

- Law provides that applicants meeting criteria for Automatic Zero EFC or Simplified Needs Test (SNT) can complete 'simplified' FAFSA
- Will implement 2003-04 'Simplified' FOTW

"The simplified application form shall... permit such family to provide only the data elements required for the purposes of establishing eligibility for student financial aid"

- Web technology offers advantage of helping students to determine if they qualify

Simplified Application

- Will apply to FOTW, RFOTW, and COTW
- Questions reordered to determine up front if applicant qualifies for Auto Zero EFC or SNT
- New Pre-Application Worksheet will follow questions as presented in FOTW and reference paper FAFSA question numbers
- Students from certain states will not be given option to skip questions because data is required for state programs

Simplified Application

- Applicants notified that schools/health professions programs may need all FAFSA data
- If student qualifies for Auto Zero EFC, student (and parents) given option to skip --
 - Income taxes paid and number of exemptions claimed
 - Worksheets A, B, C questions
 - Asset net worth questions
- If student qualifies for SNT only, student (and parents) given option to skip asset net worth questions
- If student does not qualify for Auto Zero EFC or SNT, student completes all remaining FAFSA questions
- COTW will detect if eligibility changes and prompt students to provide additional information



Corrections on the Web

► Make Corrections to a Processed FAFSA

- Many students will receive “real-time” results
- CPS edits applied immediately
- Official EFC provided instantaneously
- No NSLDS match will occur, but postscreening match done no more than one week later
- ISIR will go out in daily batch transmission



FAFSA on the Web Toolkits

- Mailed in October 2002 to --
 - Postsecondary schools
 - High schools
 - State agencies
 - Libraries
 - PTAs
 - TRIO Centers
- Toolkits include materials you can use to encourage students to use the Web to apply for aid

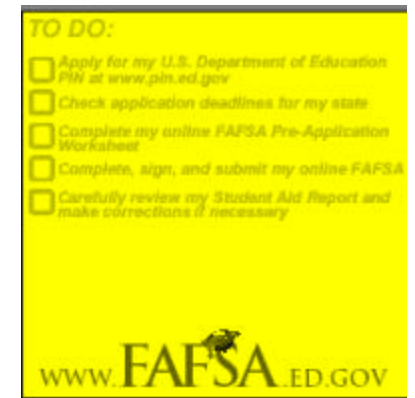


THE U.S. Department of
EDUCATION



FAFSA on the Web Toolkits

- For faster and more accurate processing, encourage students to—
 - Go to Section 1 on Home Page to see what documents they will need to complete FOTW
 - Use new and improved Pre-Application Worksheet instead of paper FAFSA to prepare for filling out FOTW
 - Provide e-mail address
 - Use PIN to electronically sign Web applications



THE U.S. Department of
EDUCATION



Applying for Aid is FREE!

- Also use Toolkit to remind students that the first “F” in FAFSA stands for
- Plenty of help available –
 - Federal Student Aid Information Center
 - Online Chat and other Help features within FOTW
 - Financial Aid Office
- Caution students about “dot com” Web sites with URLs similar to www.fafsa.ed.gov that charge families to complete FAFSA!



FAFSA on the Web

PowerPoint
presentation of FAFSA
on the Web screen
shots available on
IFAP in October 2002
for use at Financial Aid
Nights





FOTW Demo Site

CPS Web Applications
Demo System

Welcome to the Department of Education's CPS Web Applications Demo System

This Web site is brought to you as part of the U.S. Department of Education's efforts to make its processing systems available in the Internet and online environment. This will allow users to become familiar with the CPS Web Applications products available to federal financial aid applicants. This site offers all the functionality features of the production site.

However, 2001-2002 applications are not available on the Demo system. The submitted applications are not processed and the data is deleted daily from the demo server. Processors that depend on historical data such as renewal applications, correction applications, SAR data etc. are not available. Application status check and electronic signature updates have been assigned an assessment of preloaded test data. These student IDs and PINs are given below.

Printed signature pages include a test sample watermark and should NOT be mailed to the processor. The demo signature page is NOT accepted or processed. Also, an estimated EFC is NOT calculated after an application is submitted. The EFC value is always \$9999 for any test case on the test data site.

Preloaded Test Data

2001 - 2002 Renewal FAFSA on the Web

Test Case	SSN	Name ID	DOB	PIN	Dependency Status
1	393-04-0001	DA	08/21/1980	1681	Dependent
2	593-04-0011	MO	08/21/1980	1271	Dependent
3	209-10-4101	FI	05/05/1980	1188	Dependent
4	493-04-0009	SM	07/02/1977	1818	Independent
5	265-60-1501	FA	08/25/1977	1934	Independent
6	293-04-0039	SM	08/21/1985	8820	Independent

2000 - 2001 FAFSA Corrections on the Web,
Duplicate SAR Request, Status Check and Electronic Signatures

Test Case	SSN	Name ID	DOB	Transaction Number	PIN	Dependency Status
1	555-11-4004	SM	02/15/1990	01	1337	Dependent
2	400-30-4204	BI	01/01/1981	01	1941	Dependent
3	400-30-4414	AD	08/21/1982	01	2319	Dependent
4	555-01-0014	ED	02/15/1990	01	1031	Independent
5	445-01-0060	BO	08/01/1971	01	2312	Independent
6	265-60-1501	FA	08/25/1979	01	1711	Independent

[Continue](#)

- Available on 11/25/02
- <http://fafsademotest.ed.gov>
- User name: **eddemo**
- Password: **fafsatest**

THE
U.S. Department of
EDUCATION



The Paper FAFSA

FAFSA
Free Application for Federal Student Aid
OMB # 1845-0047

July 1, 2003 — June 30, 2004

Use this form to apply for federal and state* student grants, work-study, and loans.

Apply free over the Internet at www.fafsa.ed.gov

1 If you are filing a 2002 federal income tax return, we recommend that you complete it before filing out this form. However, you do not need to file your income tax return with the IRS before you submit this form.

If you or your family has unusual circumstances not shown on this form (such as loss of employment) that might affect your need for student financial aid, submit this form and then consult with the financial aid office at the college you plan to attend.

You may also use this form to apply for aid from other sources, such as your state or college. The deadlines for states (see table to right) or colleges may be as early as January 2003 and may differ. You may be required to complete additional forms. Check with your high school guidance counselor or a financial aid administrator at your college about state and college sources of student aid and deadlines.

2 Your answers on this form will be read electronically. Therefore:

- use black ink and fill in ovals completely.
- print clearly in CAPITAL letters and skip a box between words.
- report dollar amounts (such as \$12,356.41) like this:

Correct 1 5 E L M S T \$ 1 2 3 5 6 no cents

Yellow is for students and purple is for parents.

If you have questions about this application, or for more information on eligibility requirements and the U.S. Department of Education's student aid programs, look on the Internet at www.studentaid.ed.gov. You can also call 1-800-4FED-AID (1-800-433-3243). TTY users may call 1-800-730-8913.

3 After you complete this application, make a copy of it for your records. Then mail the original of only pages 3 through 6 in the attached envelope or send it to: Federal Student Aid Programs, P.O. Box 4001, Mt. Vernon, IL 62864-8601.

You should submit your application as early as possible, but no earlier than January 1, 2003. We must receive your application no later than June 30, 2004. Your college must have your correct, complete information by your last day of enrollment in the 2003-2004 school year.

You should hear from us within four weeks. If you do not, please check online at www.fafsa.ed.gov or call 1-800-433-3243.

4 Now go to page 3 and begin filling out this form. Refer to the notes as instructed.

STATE AID DEADLINES

AR April 1, 2003 (date received)
AZ June 30, 2004 (date received)
CA For initial awards - March 2, 2003
For community college awards - September 2, 2003 (date postmarked)
DC June 28, 2003 (date received by state)
DE April 15, 2003 (date received)
FL May 15, 2003 (date postmarked)
IA July 1, 2003 (date received)
IL For priority consideration, first-time applicants - September 30, 2003
For priority consideration, continuing applicants - August 15, 2003 (date received)
IN March 1, 2003 (date postmarked)
KS For priority consideration - April 1, 2003 (date received)
KY For priority consideration - March 15, 2003 (date received)
LA For priority consideration - May 1, 2003
Final deadline - July 1, 2003 (date received)
MA For priority consideration - May 1, 2003 (date received)
MD March 1, 2003 (date postmarked)
ME May 1, 2003 (date received)
MI High school seniors - February 21, 2003
College students - March 21, 2003 (date received)
MN June 30, 2004 (date received)
MO April 1, 2003 (date received)
MT For priority consideration - March 1, 2003 (date postmarked)
NC March 15, 2003 (date received)
ND April 15, 2003 (date postmarked)
NH May 1, 2003 (date received)
NJ June 1, 2003 if you received a Tuition Aid Grant in 2002-2003
All other applicants - October 1, 2003, for fall and spring terms - March 1, 2004, for spring term only (date received)
NY May 1, 2004 (date postmarked)
OH October 1, 2003 (date received)
OK For priority consideration - April 30, 2003
Final deadline - June 30, 2003 (date received)
OR For priority consideration - March 1, 2003 (date received)
PA All 2002-2003 State Grant recipients and all new 2002-2003 State Grant recipients in August programs - May 1, 2003
All other applicants - August 1, 2003 (date received)
PR May 2, 2004 (date application signed)
RI March 1, 2003 (date received)
SC June 30, 2003 (date received)
TN May 1, 2003 (date postmarked)
TX March 1, 2003 (date received)
Check with your financial aid administrator for these states: AK, AL, HI, IL, IN, KS, KY, LA, ME, MI, MN, MO, NE, NH, NJ, NY, NC, ND, OH, OK, OR, PA, RI, SC, SD, TN, TX, VA, VT, WA, WI, and WY.
* Applicants encouraged to provide proof of mailing.
* Additional form may be required.

DRAFT 05/01/02

- Color of the FAFSA
Yellow for Students
(Pantone 100 CVU)
Purple for Parents
(Pantone 264 CVU)
- FAFSA will include insert and return receipt postcard
- Some new and reworded questions and instructions



The Paper FAFSA

- New logo to complement FSA logo:



- Improved notes for --
 - Questions 38 and 73: Answer “yes” if 1040 filed only to claim Hope or Lifetime Learning credits
 - Questions 47-48 and 82-83: If eligible for Simplified Needs Test, can skip asset questions

The Paper FAFSA

- VA monthly benefits amount increased to 4 characters
- Added parents' marital status date question (Question 60)

60. Month and year they were married, separated, divorced, or widowed

MONTH		YEAR				
<input type="text"/>	<input type="text"/>	/	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>



The Paper FAFSA

E-mail Address

- New e-mail address field added to Step 6 allows FSA and schools to communicate electronically with students
- Student receives e-mail with links to PIN and SAR data on the Web as quickly as 24 hours after processing



THE U.S. Department of
EDUCATION

[illegible]

- Question 99
- 34 characters long
- Pre-printed “@” symbol
- Set to blank if questionable characters
- FSA will send e-mails with secure link to PIN and SAR information on the Web



E-mail Statistics

- 4.5 million students have provided e-mail addresses
- Since Jan. 1, 2002
 - > 4.7 million PIN e-mails sent
 - > 6.3 million SAR e-mails sent
- With addition of new field to 2003-04 paper FAFSA, number of PIN and SAR e-mails will increase dramatically

From: "U.S. Department of Education - CPS" <cpspin@cpsemail.sfa.ed.gov> | [Block Addr](#)
Subject: Your U.S. Department of Education PIN Request
To: "Applicant WAZRDVM7M9F" ·

Dear EMILY,

Your U.S. Department of Education PIN has been issued. We are sending this to you as a result of the request you made from the PIN Registration web site.

U.S. Department of
EDUCATION



The Paper FAFSA

Worksheet C

■ Clarification added to Worksheet C questions:

- Expanded “child support paid” question to include support paid as a result of a legal requirement
- Included more examples of “taxable earnings from need-based employment”
- Reworded “student grant and scholarship aid reported to the IRS” question to clarify what part of Americorps awards should be reported

Worksheet C	
For question 46	For question 81
\$	Education credits (Hope and Lifetime Learning tax credits) from IRS Form 1040-line 48 or 1040A-line 31
\$	Child support paid because of divorce or separation or as a result of a legal requirement. Don't include support for children in your (or your parents') household, as reported in question 85 (or question 65 for your parents).
\$	Taxable earnings from need-based employment programs, such as Federal Work-Study and need-based employment portions of fellowships and assistantships
\$	Student grant and scholarship aid reported to the IRS in your (or your parents') adjusted gross income. Includes AmeriCorps benefits (awards, living allowances, and interest accrual payments), as well as grant or scholarship portions of fellowships and assistantships.
\$ <input type="text"/>	Enter in question 46. Enter in question 81. \$ <input type="text"/>

THE U.S. Department of
EDUCATION



Ordering Paper FAFSAs

- Place orders through Schools Portal at “www.fsa4schools.ed.gov”
- Select Publications and How to Order link to BPOS
- Will need 8-digit OPEID
- Announcement with ordering instructions on IFAP in October 2002
- Due to continuing increase in electronic filing, please consider reducing orders of paper FAFSAs
- FSA will NOT automatically reduce orders!



The Paper Renewal FAFSA

- Includes same changes made to paper FAFSA, including new e-mail address field
- Barcode with student's Name ID added to bottom of each page of application

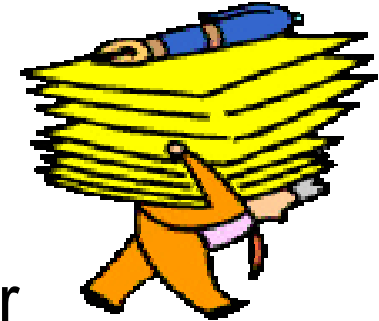




The Paper Renewal FAFSA

- Check NSLDS to determine school code(s) in Step 6
 - Only school codes for institutions that reported disbursements in 2002-03 will be printed
 - If no disbursement data exists, will print all schools listed on 2002-03 record used to create Renewal FAFSA
- Pre-printed answers to income questions for students who qualified for Auto Zero EFC in 2002-03

Paper Student Aid Report (SAR)



- 2003-04 SAR will be **YELLOW**
- SAR follows order of questions on paper FAFSA
- E-mail address numbered and correctable
- Student ID barcode added to correction pages
- DRN moved to bottom left hand corner to eliminate confusion with EFC
- Statement added to page 2 that student must notify FAA if drug conviction status changes

SAR Information on the Web

- All students with PINs can view SAR information on the Web
- This applies to paper, Web, and EDExpress filers
- Go to fafsa.ed.gov home page, Section 3





CPS Changes Database Matches

- Will not implement Prisoner's Match in 2003-04
- INS Match:
 - Will hold records for up to 72 hours before sending ISIR, pending results of automated secondary confirmation
 - Procedure will affect Processing Date



CPS Changes

NSLDS Postscreening Match

- Will begin postscreening Jan. 13, 2003
- Will occur weekly
- Reason codes –
 - Added capability to report up to 3 codes
 - Added new values:
 - 11 = No longer exceeds subsidized loan limit
 - 12 = No longer exceeds combined loan limit
 - 13 = Change in discharge status



CPS Changes

IRS Match



- Provision added to 1998 Higher Education Amendments authorizing ED to confirm with IRS FAFSA-reported AGI, taxes paid, exemptions, and tax filing status
- Treasury Department has determined that Internal Revenue Code (IRC) must be amended before match can be implemented
- ED, Treasury, and OMB submitted draft legislative language to Congress
- Passage during this session of Congress is uncertain

CPS Changes Reject Edits



- In anticipation of possible IRS match, dependent students will be rejected (non-verifiable) if no parent SSN reported
 - To avoid or eliminate reject, parent SSN must be provided
 - If no parent SSN, must enter 000-00-0000
- Verifiable reject if dependent and parent SSNs are not in valid SSN range



CPS Changes

Reject Edits



- Modify current reject that applies when taxes paid amount equals AGI –
 - Non-verifiable
 - Now includes students and parents whose taxes paid amounts are $>$ AGI
- Modify existing warning edit so that students and parents whose taxes paid is equal or greater than 40% of AGI are rejected (verifiable)



CPS Changes Reject Edits



- New verifiable reject for students whose 'Date of Birth' does not match SSA
- Modified current reject A (applicants who are 75 years or older) and reject B (applicants who are 16 years old or younger) –
 - Will not reject if reported DOB matches SSA's records, and
 - SSN match flag is '4'

CPS Changes

Modified Verification Tracking Flag

- Modified Verification Tracking Flag on ISIR
- Higher number has higher priority
- Recommend using this field to prioritize applicants for selection if you are using 30% verification limit option





FAA Access to CPS Online

- Newest Web application product for FAAs
- Implemented May 1, 2001
 - Check status of batches
 - View students' SAR information
- On April 9, 2002, enhanced to allow FAAs to –
 - Enter and submit FAFSA and Renewal FAFSA data
 - Correct application data





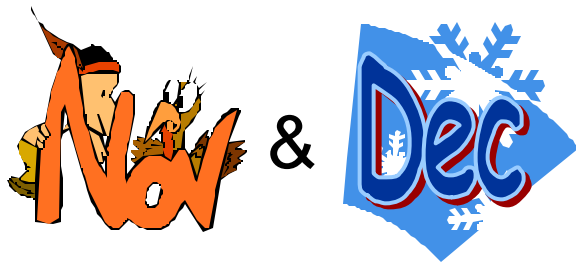
FAA Access to CPS Online 2003-04 Enhancements

- Renamed product to make purpose clearer
- Reformatted and simplified application screens
- “Real-time” corrections feature added





Important Dates Renewal Application Process



- Announcement and Guide available on IFAP and FSADownload
- Network message asking FAAs to remind students to update permanent mailing address and e-mail address with CPS
- **10/7 – 10/31** Schools can request that PINs be sent to students instead of paper Renewal FAFSAs, to remind them to reapply
- **11/7 – 12/20** CPS mails Renewal FAFSAs to students

THE U.S. Department of
EDUCATION



Important Dates Renewal Application Process

- **11/7 – 12/20** PINs sent reminding students to reapply if --
 - Used Web in 2002-03
 - Indicated on 2002-03 FAFSA that they were a graduate or 5th year undergraduate student
 - School requested PIN be sent instead of paper Renewal FAFSA

<i>Renewal Reminders</i>	
Provided e-mail address on 02-03 FAFSA	Did NOT provide e-mail address
PIN e-mail	PIN mailer



Important Dates Announcements and Documents



■ ***November:***

- Announcement on IFAP and FSAdownload about:
 - Application Processing System Changes
 - EDExpress Changes
 - Web Product Changes
- A Guide to ISIRs on IFAP
- Revised ISIR Layout in 2003-04 EDE Technical Reference
- Federal School Code List mailed



Important Dates System Start Up



■ ***January 1, 2003:***

- FAFSA on the Web, Renewal FAFSA on the Web, Corrections on the Web available for applicants to use
- FAA Access to CPS Online available to FAAs

■ ***January 2, 2003:***

- Central Processing System starts up!!!

Looking ahead . . .



ISIR in XML format for the
2004-05 application
processing year



Other Application Processing-Related Sessions

- **Session 1:** Review of ISIR and EDE Technical Reference
- **Session 2:** FAFSA on the Web – We Aim to Please
- **Session 3:** FAA Access to CPS Online – Designed for Efficiency
- **Session 4:** The FSA PIN – The Key to Accessing Data Online
- **Session 5:** Student and School Application Output
- **Session 9:** CPS Edits, Verification, and QA Tool
- **Session 53:** Imaging and Data Capture – How FAFSAs are Processed
- Numerous **EDExpress** sessions, too!



Feedback Is Appreciated!!

We appreciate your feedback!
Send your questions and
suggestions to:

Email: fafsaweb@ncs.com

Phone: 1-800-433-3243